

7 April, 2014

Your Bank@Post feature

Australia Post's **Bank@Post** is a popular feature provided to customers of RHG Mortgages.

This existing feature provides Customers a convenient way to do Banking. Services are available from more than 3,200 participating retail outlets across Australia, allow RHG Mortgages Customers to:

- Make deposits and withdrawals;
- Check account balances; and
- Pay credit card bills.

To locate your closest Bank@Post outlet, click [here](#).

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Changes to the Bank@Post feature

Australia's card payments industry has moved to phase out the decades-old practice of signing to verify purchases from mid-2014.

Effective 30 June 2014, all deposits and withdrawals made at a Bank@Post outlet will require a PIN for the transaction to be completed.

If Customers of RHG Mortgages don't have a PIN, or have misplaced it, please contact us on 1300 658 489 to ensure no disruption to your Bank@Post services.